#### 5-1. Essential information

# **Emergency flashers**

Use the emergency flashers if the vehicle malfunctions or is involved in an accident.



Press the switch to flash all the turn signal lights. To turn them off, press the switch once again.

# **⚠** NOTICE

#### ■ To prevent battery discharge

Do not leave the emergency flashers on longer than necessary when the engine is not running.

# If your vehicle needs to be towed

If towing is necessary, we recommend having your vehicle towed by your Lexus dealer or a commercial towing service, using a lift-type truck or a flat bed truck.

Use a safety chain system for all towing, and abide by all state/provincial and local laws.

If towing from the rear, the vehicle's front wheels and axles must be in good condition.  $(\rightarrow P. 459)$ 

If they are damaged, use a towing dolly or flat bed truck.

#### Before towing

The following may indicate a problem with your transmission. Contact your Lexus dealer before towing.

- The engine is running, but the vehicle will not move.
- The vehicle makes an abnormal sound.

#### **Emergency towing**

If a tow truck is not available, in an emergency your vehicle may be temporarily towed using a cable or chain secured to the emergency towing eyelet. This should only be attempted on hard, surfaced roads for short distances at low speeds.

A driver must be in the vehicle to steer and operate the brakes. The vehicle's wheels, drive train, axles, steering and brakes must be in good condition.



Towing eyelet

#### ■ Emergency towing procedure

- STEP 1 Release the parking brake.
- STEP 2 Shift the shift lever to N.
- Put the "ENGINE START STOP" switch in ACCESSORY mode (engine off) or IGNITION ON mode (engine running).

# **A** CAUTION

#### ■ Caution while towing

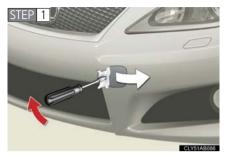
- Use extreme caution when towing the vehicle.
   Avoid sudden starts or erratic driving maneuvers which place excessive stress on the emergency towing eyelet and the cables or chains. Always be cautious of the surroundings and other vehicles while towing.
- If the engine is not running, the power assist for the brakes and steering will not function, making steering and braking more difficult.

### **⚠** NOTICE

#### ■ To prevent causing serious damage to the transmission

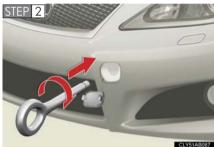
Never tow this vehicle from the rear with four wheels on the ground. This may cause serious damage to the transmission.

#### Installing the towing eyelet

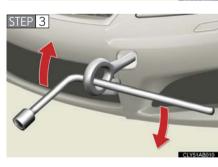


Remove the eyelet cover using a flathead screwdriver.

To protect the bodywork, place a rag between the screwdriver and the vehicle body, as shown in the illustration.



Insert the towing eyelet into the hole and tighten partially by hand.



Tighten down the towing eyelet securely using a wheel nut wrench.

■ Location of the emergency towing eyelet

 $\rightarrow$ P. 487



#### **A** CAUTION

#### ■ Installing the towing eyelet to the vehicle

Make sure that the towing eyelet is installed securely.

If not securely installed, the towing eyelet may come loose during towing. This may lead to accidents that cause serious injury or even death.

#### Towing with a sling-type truck



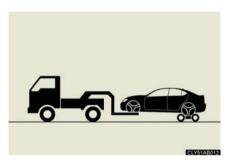


#### ■ To prevent body damage

Do not tow with a sling-type truck, either from the front or rear.

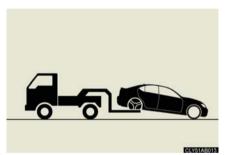
#### Towing with a wheel lift-type truck

► From the front



Use a towing dolly under the rear wheels.

► From the rear



Turn the "ENGINE START STOP" switch to the ACCESSORY mode so that the steering wheel is unlocked.

#### **↑** NOTICE

#### ■ To prevent causing serious damage to the transmission

Never tow this vehicle from the front with the rear wheels on the ground.

#### ■ To prevent damaging the vehicle

Do not tow the vehicle from the rear with the "ENGINE START STOP" switch OFF.

The steering lock mechanism is not strong enough to hold the front wheels straight.

 When raising the vehicle from the rear, ensure adequate ground clearance for towing at the opposite end of the raised vehicle. Without adequate clearance, the vehicle could be damaged while being towed from the rear.

#### Using a flat bed truck



If your Lexus is transported by a flat bed truck, it should be tied down at the locations shown in the illustration.



If you use chains or cables to tie down your vehicle, the angles shaded in black must be  $45^{\circ}$ .

Do not overly tighten the tie downs or the vehicle may be damaged.

# 5-1. Essential information If you think something is wrong

If you notice any of the following symptoms, your vehicle probably needs adjustment or repair. Contact your Lexus dealer as soon as possible.

#### ■ Visible symptoms

- Fluid leaks under the vehicle
   (Water dripping from the air conditioning after use is normal.)
- Flat-looking tires or uneven tire wear
- Engine coolant temperature gauge needle continually points higher than normal

#### Audible symptoms

- Changes in exhaust sound
- Excessive tire squeal when cornering
- Strange noises related to the suspension system
- Pinging or other noises related to the engine

#### Operational symptoms

- Engine missing, stumbling or running rough
- Appreciable loss of power
- Vehicle pulls heavily to one side when braking
- Vehicle pulls heavily to one side when driving on a level road
- Loss of brake effectiveness, spongy feeling, pedal almost touches the floor

#### 5-1. Essential information

# Fuel pump shut off system

To minimize the risk of fuel leakage when the engine stalls or an airbag inflates upon collision, the fuel pump shut off system stops supplying fuel to the engine.

Follow the procedure below to restart the engine after the system is activated.

Turn the "ENGINE START STOP" switch to ACCESSORY mode or OFF.

STEP 2 Restart the engine.

# ♠ NOTICE

#### ■ Before starting the engine

Inspect the ground under the vehicle.

If you find that fuel has leaked on to the ground, the fuel system has been damaged and is in need of repair. Do not restart the engine.